

Sustainability Policy

Littlehampton Child Contact Centre's aim is to increase the positive social and economic impacts of the centre whilst observing good sustainability practices and reducing the environmental impact of our activities.

We will strengthen our social impact by:

- Providing a reliable and consistent service to families in need
- Completing robust pre-contact processes and ongoing reviews to ensure contact is successful for all parties
- Treating all families and volunteers fairly, with respect and dignity
- Supporting our families in difficult times or by referral to appropriate outside agencies

We will provide a financially sustainable service by:

- Applying for and appropriately using Ministry of Justice support
- Maximising other income opportunities through grants and/or fund-raising activities
- Efficient procurement of services and resources

We will reduce our environmental impact by:

- Using energy and water efficiently and only where necessary
- Following the reduce, reuse, recycle principle
- Preventing nuisance as far as practicable and being a good neighbour

We will develop our volunteers and services by:

- Developing volunteer competence, best practice and wellbeing through effective induction, formal training and end of session debriefing
- Sharing best practice with each other and other centres
- Sharing and celebrating successes

This policy will be reviewed and, if necessary, updated annually.

Reviewed and approved: August 2026
Due for review on or before: August 2027